



Sync Call Recording

Does your business require phone transactions to be recorded? Are you looking for a tool to improve your staff's customer service skills?

Whatever your application, Sync Call Recording gives SyncGlobal voice customers easy-to-use, easy-to-retrieve audio call documentation.

Sync Call Recording benefits

- Send conference call recordings to key personnel that missed the call.
- Provide confirmation of phone-in orders and requests.
- Utilize live scenarios to train customer service staff.

Sync Call Recording features

- Choose to record a line, a department or your entire business group.
- Access your recordings through a secure Web portal.
- Download only the recordings you need.

Contact SyncGlobal's Sales and Customer Service department at:

678-821-1138 or
sales@syncglobal.net

for more details or to add this service to your SyncGlobal portfolio.

SyncGlobal Telecom

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