

SyncGlobal Telecom

GROUNDING LOCALLY | REACHING GLOBALLY

Company Milestones

- **2003** – Established outside plant (OSP) division featuring directional bore team and full-time locate personnel.
- **2003** – Began extending fiber to business class customers in West Georgia.
- **2004** – Completed backbone fiber expansion to Atlanta.
- **2005** – Completed backbone fiber expansion to Chattanooga.
- **2006** – Registered as an Internet Service Provider.
- **2006** – Constructed first private suites for co-location customers
- **2007** – Developed custom database platform for integrating CRM, billing, trouble ticketing, circuit design, and service implementation.
- **2008** – Commissioned SyncGlobal-owned class 4/5 soft switch and established PSTN connectivity to become a facility-based phone company. Migrated wholesale dial tone customer traffic to new voice switch.
- **2009** – Introduced hosted IP PBX service, Hosted Sync Premium.
- **2010** – Increased fiber building capacity with fleet additions for aerial construction.
- **2010** – Completed data center power upgrade including additional 500kw generator, new total voltage surge suppression system, and redundant DC power plants.
- **2011** – Implemented state-of-the-art network monitoring equipment upgrade.
- **2011** – Constructed one-of-a-kind training facility for Hosted Sync Premium customers.
- **2011** – Established 10 Gigabit private transport capability.
- **2012** – Received Alabama CLEC and IXC license
- **2012** – Completing Hwy 166/61 fiber path construction to establish physically diverse fiber ring between Carrollton, Bremen, and Villa Rica.

