

Notice for Claims of Intellectual Property Violations and Agent for Notice

DoveTel Communications, LLC d/b/a SyncGlobal Telecom (“SyncGlobal”) respects the intellectual property of others, and we ask our users to do the same. If you believe that your work has been copied in a way that constitutes copyright infringement, or that your intellectual property rights have been otherwise violated, please provide SyncGlobal’s Copyright Agent with the following information:

1. an electronic or physical signature of the person authorized to act on behalf of the owner of the copyright or other intellectual property interest;
2. a description of the copyrighted work or other intellectual property that you claim has been infringed;
3. a description of where the material that you claim is infringing is located on the SyncGlobal site or system, with enough detail so that we may find it;
4. your address, telephone number, and email address;
5. a statement by you that you have a good faith belief that the disputed use is not authorized by the copyright or intellectual property owner, its agent, or the law;
6. a statement by you, made under penalty of perjury, that the above information in your notice is accurate and that you are the copyright or intellectual property owner or authorized to act on the copyright or intellectual property owner’s behalf.

SyncGlobal’s Copyright Agent for notice of claims of copyright or other intellectual property infringement can be reached as follows:

By mail

Copyright Agent
DoveTel Communications, LLC
1090 Pacific Ave. Suite A
Bremen, GA 30110

By phone

678-821-1128

By fax

678-821-1964

By email

copyright-notices@syncglobal.net

Materials Taken Down – Procedure, Notification and Counter-Notices

If you are a user of or subscriber to our services and we receive a proper notice (as described above) claiming that material provided by you is infringing the intellectual property rights of another party, we will take reasonable steps to promptly notify you that we have removed or disabled access to the material you provided.

If you believe that SyncGlobal has removed or disabled access to the material improperly or mistakenly, you must send a counter-notice as described below to SyncGlobal's Copyright Agent with the following information.

1. your electronic or physical signature as a subscriber to or user of our services;
2. a description of the material that has been removed or to which access has been disabled;
3. a description of where on our system the material appeared before it was removed or access to it was disabled;
4. your address, telephone number, and email address;
5. a statement by you, made under penalty of perjury, that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification of the material to be removed or disabled; and
6. a statement that you consent to the jurisdiction of Federal District Court for the judicial district in which your address is located, or if your address is outside of the United States, for any judicial district in which SyncGlobal may be found, and that you will accept service of process from the person who provided the original notification claiming infringement or from an agent of such person.

Effect of Counter-Notice

If we receive a counter-notice as described above, and in accordance with U.S. copyright law, we will promptly provide a copy of the counter-notice to the person who provided the original notification claiming infringement, and we will inform such person that we will replace the removed material or cease disabling access to it in ten (10) business days. Thereafter, and again, as specified by U.S. copyright law, we will replace the removed material and cease disabling access to it not less than ten (10), nor more than fourteen (14), business days following receipt of the counter notice, unless SyncGlobal's Copyright Agent first receives notice from the person who provided the original notification claiming infringement that such person has filed an action seeking a court order to restrain the SyncGlobal subscriber or user from engaging in infringing activity relating to the material on SyncGlobal's system or network.

Put Simply:

In short, if you send us a notice claiming infringement in accordance with this policy, we will do our best to take the materials down or remove access to them within ten (10) days. But we will also notify our subscriber or user who originally put the materials on our system and, if they respond with a proper counter-notice, we will notify you and restore access to those materials within two (2) weeks unless you have already notified us that you have filed a lawsuit against our subscriber or user to prevent further infringement.